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Central Organisation, ECHS  
Adjutant General's Branch  
Integrated Headquarters  
Ministry of Defence (Army)  
Thimayya Marg, Near Gopinath Circle  
Delhi Cantt-110010

B/49774/AG/ECHS/Referral/2023

24 Nov 2023

IHQ of MoD (Navy)/Dir ECHS (N)  
DAV, Subroto Park  
HQ Southern Command (A/ECHS)  
HQ Eastern Command (A/ECHS)  
HQ Western Command (A/ECHS)  
HQ Central Command (A/ECHS)  
HQ Northern Command (A/ECHS)  
HQ South Western Command (A/ECHS)  
HQ Andaman & Nicobar Command (A/ECHS)  
( )  
All Regional Centres

**ADVISORY ON APPROVAL OF UNLISTED PROCEDURE (APPX 'A')**

1. Refer CO ECHS letter No B/49774/AG/ECHS/Referral/2023 dt 11 Sep 2023.
2. It is learnt from the environment that processing of Appx 'A' for unlisted procedure implant/investigation is being misutilized by HCOs and tardily handled by service Spl/SEMO. This is causing avoidable and unnecessary delay in treatment and harassment to the ECHS beneficiaries and heavy cost to the exchequer.
3. CGHS have issued maximum ceiling rates for most of the procedures/investigations /implants. CGHS rates are region specific. Most of the procedures/investigations/implants have been given specific codes under CGHS which is valid across almost all regions. Few implants have got CGHS ceiling rates but no codes. Wherever CGHS ceiling rates are not available, AIMS ceiling rates are applicable for claiming reimbursement. These rates are revised time to time. All the information is available in public domain accessible online.
4. It is intimated that there is no requirement of SEMO/Spl approval for any CGHS listed procedure/implant/investigation be it joint replacement surgery, cardiac surgery or organ transplant surgery except for all planned cases of Cardiology & TKR/THR for all 13 Polyclinics of NCR (as per Para 30 of SOP on Treatment Management in ECHS dt 28 Sep 2018). It is reiterated that the procedure and implant is to be reimbursed separately. If the procedure is listed but the implant is not having ceiling rate as per CGHS then SEMO will give approval for the unlisted implant.
5. It is also intimated that Appx 'A' for unlisted procedure/implant/investigation cannot be raised for CGHS listed procedures/investigations/implants based on innovatively renaming it. Latest CGHS listed procedure for that particular region is easily available online. There is requirement of awareness at HCO and Service Hospital level to further streamline the procedure.

6. Appx 'A' raised for procedure/investigation/implant, if found CGHS listed by SEMO/Service Spl, may be cancelled and along with the CGHS code/ ceiling rate be returned to the HCO and asked to proceed with management without Appx 'A'.

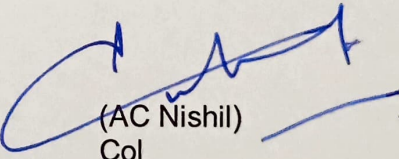
7. Henceforth Appx'A' will be fwd with a brief of case alongwith future course of action by treating physician/surgeon and connected investigation reports to SEMO/Service Spl.

8. Appx 'A' for unlisted procedure/implant /investigation upto 2 lakh may be approved by SEMO alone. However, SEMOs, without required Spls in their hospitals are requested to utilize telephonic facility to consult Service Spls in other hospitals in case these are required. This will reduce the processing time as patient might be already admitted and awaiting Appx 'A' approval. Spl/SEMO may avail tele conferencing facility to consult patient to clarify issues. Under no circumstances patients or their NoKs should be made to run around to get early approval. It is the responsibility of the hospital, nodal PC & concerned SEMO/Spl to facilitate early approval.

9. It is also observed that if single Appx 'A' is raised for more than two procedures/investigations/implants few SEMOs/Spls comment on one or two components leaving others in abeyance. This results in repetition of procedure and another Appx 'A' to get approval for left over component of the initial Appx 'A'. Hence it is mandatory that all components of the Appx 'A' be addressed individually by SEMOs/Spls everytime to avoid unnecessary delay and inconvenience to the ageing ECHS beneficiaries. It is again reiterated that if a particular procedure/investigation/implant among the projected list in Appx 'A' is found to be listed procedure/investigation/implant by the SEMO or the concerned spl, the CGHS code/ ceiling rate must be mentioned against that procedure /investigation/implant only by concerned Spl/SEMO. The rest of the list may be commented upon as approved / not approved (-with justification) before returning documents.

10. CO ECHS letter No B/49774/AG/ECHS/Referral/2023 dt 11 Sep 2023 may pl be treated as cancelled.

11. This has the approval of MD ECHS.

  
(AC Nishil)  
Col  
Dir (Med)  
For MD ECHS

**Copy to:-**

BPA - for your info and necessary action please.  
([echsbpa@utiitsl.com](mailto:echsbpa@utiitsl.com))

**Internal**

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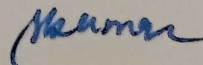
B/49774/AG/ECHS/Referral/2023

11 Sep 2023

( )  
All Regional Centres

### APPROVAL OF UNLISTED PROCEDURE (APPX 'A')

1. It is learnt from the environment that processing of Appx 'A' for unlisted procedure implant/investigation is grossly misutilized by HCOs and casually handled by service Spl/SEMO. This is causing avoidable and unnecessary delay and harassment to the ECHS beneficiary and hefty bills to exchequer.
2. It is intimated that there is no requirement of SEMO/Spl approval for any listed procedure/implant/investigation be it joint replacement surgery, cardiac surgery or organ transplant surgery.
3. It is also intimated that Appx 'A' for unlisted procedure/implant/investigation cannot be raised for listed procedures. Latest CGHS listed procedure for that particular region is easily available online. There is requirement of awareness at HCO and Service Hospital level to further streamline the procedure.
4. Appx 'A' raised for listed procedure, if found by PC or SEMO/Service Spl may be cancelled along with mentioning the CGHS code and HCO intimated accordingly to proceed with management without Appx 'A'.
5. Henceforth Appx 'A' will be fwd with a brief of case alongwith future course of action by treating physician/surgeon and connected investigation reports to SEMO/Service Spl.
6. Appx 'A' for procedure/implant /investigation upto 2 lakh may be approved by SEMO alone. However, SEMOs without required Spl in their hospital are requested to utilize telephonic facility to consult Service Spl in other hospital in case it is required. This will reduce the processing time as patient might be already admitted and awaiting Appx 'A' approval.
7. It is intimated that comments of SEMO/Service Spl for all items of Appx 'A' is very essential at final presentation. Otherwise approval process will be unnecessary repeated causing avoidable inconvenience to ECHS beneficiary. It is again reiterated that if the procedure in Appx 'A' is found to be listed procedure, the CGHS code must be mentioned against that procedure/implant/investigation by concerned Spl/SEMO.
8. For your info and necessary action please.

  
(Sri Kant Kumar)  
Lt Col  
Jt Dir (Med)  
For MD ECHS

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